



## STATEMENT OF TERMS AND CONDITIONS

### The TechCombine Group

The TechCombine Group consists of the following business entities which are all bound by the terms and conditions stated herein and are referred to collectively as the TechCombine Group:

**Adagio Media Productions (AmplV)**  
**Magic Lamp Computing, LLC**  
**DeepBuzz**  
**RedTechPro**

### Use of Our Websites

We hope that visitors to our websites find the experience useful and informative. We endeavor to ensure that all information displayed on our websites is factual and up-to-date. However, visitors use our websites at their own risk, and can not hold us liable for any errors or omissions, or for any intended or unintended consequences arising from that use. Before acting on any information provided on any of our websites, the visitor is encouraged to verify to his satisfaction through other sources the veracity and utility of that information.

Users of our websites are reminded to respect the copyright provisions of any written or other media material (such as graphics, photos, videos, or sound recordings).

For information about privacy and security of user information, please see our 'Privacy Policy' statement.

### Our Guarantee

Our websites provide our clients a means for obtaining a complete range of website development and marketing services and products. These services and products are usually contained in an agreement that defines a 'project' which is subdivided into a number of 'phases'. Within each phase, products and services are defined as the basic work units and deliverables of the project. A product or service is not considered completed until the client has signed off in writing that he is **100% satisfied** that we have met the objectives of that product or service. Should the client not feel that he is 100% satisfied with the results of that service or product, he can, at his option, request a refund of any amounts paid towards work done on that service or product. However, once a service or product has been delivered and the client has signed-off on that service or product, any amounts paid toward that product or service can not be refunded.



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At the client's option, a project may be cancelled at any time. However, amounts paid towards project phases already completed and for which the client has signed off, will not be refundable. We will always strive to meet our clients' expectations, and pledge that we will devote ourselves to ensuring that every client is 100% satisfied with any work we do.

### **Change Control**

At anytime during the life-cycle of a project, a client may request a change to the agreed upon specifications for that project. Such changes must be negotiated and agreed upon in writing by both the TechCombine Group and the client. However, the amounts agreed for work that has been completed, and signed off by the client can not be changed by any subsequent agreement on changes to that work or future work.

### **Copyright and Ownership**

The copyright and ownership of all software, programming, design materials, and media in any form including written, visual or sound, originated by any member of the TechCombine Group remains with the TechCombine Group, unless specifically agreed upon in writing between ourselves and the client.

Also, unless specifically agreed upon in writing between ourselves and the client, all websites, domain names, logos, trade names, and electronic files originated by any member of the TechCombine Group remain the property of the TechCombine Group.

### **Changes in Our Terms and Conditions**

We may, from time to time, make changes to this Statement of Terms and Conditions. However, the existing Statement of Terms and Conditions in effect at the time of an agreement between ourselves and a client will remain in effect for that agreement, unless the client has been presented with and approves in writing the changed Statement of Terms and Conditions.

This Statement of Terms and Conditions was last revised on September 30, 2009.